



## **When Using Your Calling Card...**

- ♦ Make sure no one sees you key in your calling card number or overhears you stating it to the operator. Block the view of the keypad and speak directly into the phone. When possible, use a phone that reads your card automatically.
- ♦ Do not use your calling card as an identification card. Use some other form ID when dealing with merchants, telemarketers, and other salespeople.
- ♦ Report a lost or stolen, or “compromised” card immediately.
- ♦ Memorize your calling card and PIN number.

## **When at home:**

- ♦ Don't accept third-party or collect calls that are suspicious or from someone you don't know. When you accept, you have agreed to pay for all charges, even if all you get is a tape recording selling you something.
- ♦ It is not typical for telephone companies or law enforcement officials to call you collect as part of an investigation.
- ♦ Be skeptical of anyone calling who represents themselves as the telephone company requesting calling card verification.
- ♦ Restrict third-party or collect calls from being charged to your home or business. Most local telephone companies offer this service which prevents fraudulent calls billed to your account.